Reinventing Engaging Networks actions with ENS REST API

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Today we will cover

- 1. Engaging Networks pages
- 2. Other options
- 3. Example using ENS REST API
- 4. What is ENS REST and how does it work?
- 5. Process flow
- 6. Authentication server
- 7. Browser application code
- 8. Questions



Engaging Networks Pages

- Look like <u>this</u>
- Our HTML and CSS
- HTML structure
 - Header, <form>, Footer
 - Built with dashboard users in mind
 - Maintain consistency across multiple page types
- Every user input maps to supporter database column or question
- Submit button at the end
- JS for
 - \circ Validation
 - Dependencies
 - Captcha
 - Others dependent on page type
- Hosted by Engaging Networks
 - Subdomain
- HTML template for branding or simulate your website

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"Roll your own"?

When do our hosted pages become restrictive?

- Use your own HTML, JS and CSS
 - Complex layouts
 - Complex dependencies between fields
- Single page action with multiple stages
 - Donation pages
 - No reloads
- Built-into website
- Part of a wider webapp
 - Game, map, dashboard
 - React, Vue, Angular, Svelte
- Outside the browser e.g. native app



What are the options?

Enhance Engaging Networks page

- Build "on-top" of our HTML, CSS, JS
- HTML template, code blocks
- Depends on size of job
- Developer experience
- Working around our JS

HTML form POST to page 2

- E.g. to POST -> https://e-activist.com/page/57936/donate/2
- Responds in HTML
 - Parse HTML to find errors
- Session validation

Create transaction via ENS REST!



What is ENS REST API?

- REST-style API
- Interact with Engaging Networks from outside the dashboard
- JSON-based
- Pass transactions to Engaging Networks
 - Petitions
 - Donations
 - Email to Target
 - Incl. contact messaging with replacements
- Lots of other services too:
 - Get and update supporter data

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- Question data
- Profiles

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Video on ENS

engagingnetworks.support/knowledge-base/engaging-networks-services-ens/

REST Services

engagingnetworks.support/knowledge-base/engaging-networks-services-rest-services/

Using ENS REST

Example



JSON format

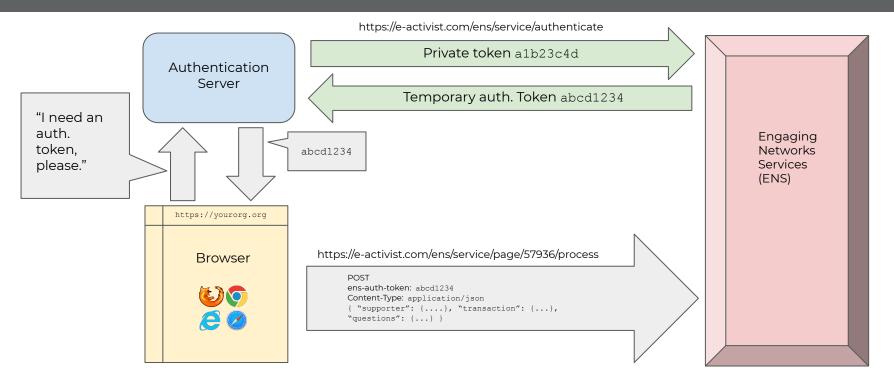
JSON passed to Engaging Networks via POST:

```
"supporter": {
     "Email Address": "iain@engagingnetworks.net",
     "First Name": "Iain",
     "Last Name": "Ure",
     "Address 1": "1 Test Street",
     "City": "Testerfield",
     "Region": "Testerton",
     "Postcode": "e123aa",
     "Country": "GB"
},
"transaction": {
     "paymenttype": "VISA",
     "donationAmt": "20.00",
     "ccnumber": "42222222222220",
     "ccexpire": "12/25",
     "recurrpay": "Y",
     "recurrfreq": "MONTHLY",
     "recurrday": 28
},
"questions": {
     "Opt In - Newsletters": "Y"
```

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How does it work?

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Authentication server

Why do I need a separate authentication server?

We make two different calls to ENS to pass a transaction to Engaging Networks

Transaction Service

- Data -> ENS
- From any IP address
 - Unlike all other ENS services
 - Cannot obtain supporter data
- Requires a **temporary** auth. Token
 - ens-auth-token: abcd1234

Authentication Service

- Private token -> ENS
 - o alb23c4d
- Auth. token <- ENS
 - o abcd1234
 - 1hour
- Whitelisted IP addresses only
 - Most ENS services are
 - Sensitive supporter data

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API User

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API Iain API User		iain+api@engagingnetworks.net		
Email Address	iain+api@engagingnetworks.net	Status	Active	•
Display Name	lain API User	Group	encc	•
First Name	lain			
Last Name	API User			
Remote Address	1.2.3.4~100.200.300.400~991.992.993.994			
	IP Addresses separated by a ~			
API Key	489a0e90-6a45-4502-859c-cc10cdcbd4cd	Revoke Copy		
Save User Cancel				

Authentication server

Why do I need a separate authentication server?

- Authentication server has a constant IP
- Browser doesn't
 - Unless you whitelist every IP address in the world
- Private token must be kept private
 - If compromised, has to be revoked
 - Breaks all your ENS implementations
- Temporary auth. token
 - Can be seen in AJAX network requests
 - Only lasts an hour
- Good news: auth server it can be re-used for different projects



Authentication server

How do I set one up?

- Secure server you have access to
- Can accept HTTP requests (from browser)
- Can make HTTP requests (to EN)
- Whitelist IP address
- Node JS example
 - An npm package that starts an auth. server running on a particular port
 - Few environmental dependencies just Node JS
 - Easy to install
 - npm install
- Alternatives
 - PHP cURL
 - Any HTTP server technology
- SSL certificate and key file



Authentication Server

Authentication server example in Node JS https://github.com/EngagingNetworks/ens-auth-nodejs-example



Browser application

- Built in Svelte
 - Like Vue, React, Angular
 - Single file components
 - Output JS is small
- Basic app structure
- API code



Security

- Auth. server example on github
 - Demonstrates concept, starting point
 - HTTPS
 - Not tested to any particular standard
 - Standards and policy for your organisation
- Secure server
- API user must **not** have any "Data management" permissions
 - https://engagingnetworks.support/knowledge-base/permissions-creating-an-api-user/
 - <u>https://engagingnetworks.support/knowledge-base/permissions-creating-permission-groups/</u>
- Private token must be kept private



Thank You.

- **Questions and answers**
- iain@engagingnetworks.net

